



## Commitment Statement

### OUR COMMITMENT TO YOU

- To provide you with support and guidance throughout your course.
- To provide you with timely submission dates for your work.
- To provide written feedback to support your progression and development.
- Maintain required documentation in line with funding requirements.
- Support you to complete and maintain your individual learning plan.
- Offer an inclusive service and provide reasonable adjustments where required to support learning.
- Respond to any emails or messages received from you within 48 hours.
- Offer Careers Information Advice and Guidance about next steps and progression routes.
- Support you to access qualifications that can build your personal and professional knowledge and skills.

### YOUR COMMITMENT TO US

- Follow the requirements of the funding body, to sustain funding for your educational journey.
- To read and follow the outlined policies in the study handbook.
- Submit your assignments in line with agreed submission dates.
- Attend any meetings, virtually or in person that have arranged and agreed with your tutor.
- Inform your tutor if you cannot make an agreed appointment.
- Complete required paperwork to document progression on your educational journey.
- Work in conjunction with your course tutor to complete your individual learning plan and complete end of course paperwork timely.
- Make the most of the available careers information advice and guidance to inform your next steps.
- Provide course feedback so that Eagles Consultancy can continuously improve their service.